



Dr Samantha Hardy

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Education

Academic qualifications

- PhD (Law/Conflict Resolution) University of Tasmania, 2000-2006
- Graduate Certificate in University Learning and Teaching, University of Tasmania, 2005
- Master of Laws, Queensland University of Technology, 1995-1997
- Bachelor of Laws (Hons), Queensland University of Technology, 1989-1992
- Bachelor of Arts (Double major in French), University of New England, 2001-2007
- Professional Certificate in Peace and Conflict Studies, Chulalongkorn University, Thailand, 2010

Professional qualifications

- Certified Transformative Mediator by the Institute of Conflict Transformation, USA
- Accredited Mediator under the National Mediator Accreditation Standards
- LEADR Accredited Mediator
- Admitted as a Solicitor in the High Court of Australia, the Federal Court of Australia, and the Supreme Court of Queensland.

Current appointments

- Student Ombudsman, University of Wollongong
- Associate Professor, Conflict Management and Resolution Program, James Cook University, Australia.
- Principal, Conflict Coaching International
- Affiliate Scholar, Center for the Study of Narrative and Conflict Resolution, George Mason University, USA.
- Adjunct Professor, Hong Kong Shue Yan University, Hong Kong.
- Adjunct Associate Professor, Bond University, Australia.
- Visiting Associate Professor, University of Tasmania, Australia.
- Sessional Academic, University of New South Wales and University of Queensland, Australia.

Grants and Awards

- JCU Award for Excellence – Learning and Teaching 2013.
- JCU Teaching and Learning Development Grant 2013: Developing the Postgraduate Conflict Management and Resolution Programs for AQF and TEQSA.
- JCU Teaching and Learning Development Grant 2012: Exploring Conflict in the HDR student / supervisor relationship (a qualitative study of 21 supervisors and 24 students at JCU).
- JCU Student Services and Amenities Fee Competitive Grant 2012: Enhancing JCU Students' Capacity to Manage and Resolve Conflict.
- JCU Teaching and Learning Conference Grant 2011: Promoting deep reflection on our practice and learning in mediation (ACR Conference, USA).
- Victorian Law Foundation Grant 2010: Mediation and the GLBTIQ Community.
- Rotary Peace Fellow 2010
- Tasmanian Council for AIDS, Hepatitis and Related Diseases, Honorary Life Membership 2007
- La Trobe University Learning and Teaching Fellowship 2007
- Fellow of Higher Education Research and Development Society of Australia 2006-present
- Carrick (now OLT) National Citation for Outstanding Contribution to Student Learning 2006
- University of Tasmania EDGE Teaching Fellow 2005
- University of Tasmania Teaching Excellence Award 2003
- Teaching Merit Certificate 2002

Employment

Student Ombudsman

Employer: University of Wollongong

Period of Employment: February 2015 – present

Responsibilities:

- Independently review and investigate academic complaints for undergraduate and postgraduate students that have not been resolved at the Faculty level;
- Conciliate academic complaints with stakeholders;
- Provide oral and written advice to the student and relevant Faculty and Professional Unit stakeholders on complaints, issues of concern to students and on the outcome of complaints;
- Maintain oversight of all UOW academic complaints processes;
- Oversee and coordinate an effective course progress appeals process;
- External liaison and representation of the University to external authorities on all matters pertaining to student complaints;
- Participate in a range of committee and policy activities related to student academic experience matters.

Associate Professor, Conflict Management and Resolution Program

Employer: James Cook University

Period of Employment: October 2010 – present (Director from 2011-2015)

Responsibilities:

- Coordination, teaching and assessment in the postgraduate conflict management and resolution programs (Graduate Certificate, Masters) and professional development courses.
- Established and coordinate Student Conflict Support Service, including developing policy and procedures, training and supervising volunteer mediators, facilitators and conflict coaches.
- Initiate and develop curriculum, processes and policy in these programs (including assuring compliance with AQF and TEQSA requirements).
- Managing teaching and administrative personnel, including: subject lecturers, staff in other Schools and Faculties, administrative staff and external providers.
- Supervision and examination of undergraduate honours and postgraduate research students (currently supervising three PhD students).
- Undertake and publish research individually and as a member of a team, pursuant to research consultancies and grants.
- School administrative duties and research grant administration.
- Involvement in University, Faculty and School Committees as appropriate (faculty representative on Academic Misconduct and Show Cause Hearings, member of Research Education Sub-Committee, member of Teaching and Learning Academy, member of Faculty Research Committee).
- Provide a consultant service for the profession in relevant areas of clinical and/or research expertise.

Associate Professor, Director of Conflict Resolution and Practice

Employer: Australian Centre for Peace and Conflict Studies, University of Queensland

Period of Employment: December 2007 – February 2010

Responsibilities:

- Coordinator Postgraduate Mediation and Conflict Resolution Programs and Professional Development and Practice Program
- Teaching and assessment in the postgraduate and professional development conflict resolution programs.
- Initiate and develop curriculum, processes and policy in these programs.
- Supervision of academic and administrative staff
- Supervision and examination of undergraduate honours and postgraduate research students.
- Undertake and publish research individually and as a member of a team, pursuant to research consultancies and grants.
- Centre administrative duties and research grant administration.
- Involvement in University, Faculty and Centre Committees.
- Provide a consultant service for the profession in relevant areas of clinical and/or research expertise.

Senior Lecturer in Conflict Resolution

Employer: Conflict Resolution Research Centre, La Trobe University

Period of Employment: February 2007 – December 2007

Lecturer

Employer: Law School, University of Tasmania

Period of Employment: May 2000 – December 2006

Associate Lecturer

Employer: Law School, Griffith University

Period of Employment: January 1999 – May 2000

Associate Lecturer

Employer: School of Criminology, Griffith University
Period of Employment: June 1998 – December 1998

Research Officer

Employer: National Institute of Law, Ethics & Public Affairs

Professional and Community Activities

Member of the Steering Committee, North Queensland Family Law Pathways Network
2012-present

Coordinator, Conflict Resolvers' Network North Queensland
2010 – present

JCU Member Representative on the Mediator Standards Board, Australia, 2010 – present

Member of the National Mediation Accreditation Committee 2008 - 2009
Practice and Compliance Group – Assessment Committee Coordinator
Providing advice about the implementation of National Mediator Accreditation in Australia, particularly in relation to training and assessment.

Member of Queensland Law Society ADR Section 2009
Providing advice about the development and monitoring of ADR skills of Queensland lawyers.

Member of the Executive, Australasian Law Teachers Association 2007 - 2009
Developing policy and strategic planning for the association, monitoring issues of relevance to law teachers in the region, mentoring new law teachers, developing and implementing support structures for law teachers, ensuring there are appropriate and quality professional development opportunities for law teachers, policy development, liaising with government ministers and departments about issues relevant to law teachers.

Convenor, Legal Education Interest Group, Australasian Law Teachers' Association 2005 – 2007
Promoting continuing professional development and research in relation to teaching law, facilitating discussions and peer support between law teachers interested in enhancing their knowledge and skills related to pedagogy, chairing the legal education sessions at the annual Law Teachers' conference.

Tasmanian Council for AIDS, Hepatitis and Related Diseases 2000-2006

- President, 2006
- Board Member and Public Officer, 2001- 2006
- Committee Member, Business Services Sub-Committee 2001 – 2006
- Trustee, Andrew Shaw Foundation 2001- 2006

Developing policy and strategic planning for the organisation, ensuring that the management and staff work in accordance with the business plan, reviewing applications for funding, interviewing applicants for staff vacancies, liaising with relevant government ministers in relation to HIV/AIDS and related issues, planning and running events for World AIDS Day, organising and conducting fundraising and awareness raising activities, providing support for people living with HIV/AIDS.

Founding Secretary, Tasmanian Association of Dispute Resolution Practitioners 2002 - 2005
Setting up and running the association, hosting regular professional development and peer-support functions for Tasmanian practitioners, developing awareness-raising campaigns (such as Mediation Week), hosting conferences and seminars, preparing submissions to government and other bodies in relation to matters affecting dispute resolution practitioners in Tasmania.

Research, Conference Papers and Publications

Books:

- SPENCER, D and HARDY, S. (2014) 'Dispute Resolution in Australia', 3rd Edition, Thomson.
- HARDY, S and RUNDLE, O. (2010) 'Mediation for Lawyers', CCH.

Forthcoming books:

- HARDY, S; SHORT L. and RUNDLE, O. (2014) 'Family Law, Family Life' (contract with Thomson, due for completion 2015).
- HARDY, S. 'The Melodrama of Conflict'
- HARDY, S. 'Managing Conflict in the University Context'

Book Chapters:

- HARDY, S. (2014) 'Ethical issues for the new lawyer', Chapter in forthcoming book *Challenging Professional Identities in Dispute Resolution*.
- Encyclopaedia of Peace Psychology, entries on "Alternative Dispute Resolution" and "Mediation" (2011) Wiley. (Recognized by the American Library Association as an *Outstanding Reference Source for 2013*).
- HARDY, S. (2004) Chapter 7: 'Injury as Melodrama' in Andrew T Kenyon and Peter D Rush (eds), *An Aesthetics of Law and Culture: Texts, Images, Screens* (Elsevier: New York) ISBN 0 7623 1151 7, pages 155-177.

Refereed Papers:

- HARDY, S. (2015) "Great Expectations: The relationship between negotiating student and supervisor expectations at the commencement of the candidature and future conflict", *Quality in Postgraduate Supervision Conference Proceedings*.
- ALEXANDER, N and HARDY, S. (2014) 'Beyond Mediation: How conflict coaching can enhance your practice' *Journal on 3rd Asian Mediation Association Conference*.
- KNIGHT, C; HARDY, S and KNIGHT B. (2013) 'Social Innovation, Resilience and the Higher Degree Research Experience' *International Journal of Innovation, Creativity and Change* 1(1).
- HARDY, S and RUNDLE, O. (2012) 'Applying the Inclusive Model of Ethical Decision Making to Mediation' *James Cook University Law Review*, 19: 70-89.
- HARDY, S and RUNDLE, O. (2012) 'Australian Birth Certificates: The best interests of no one at all' *Australian Journal of Family Law* 26: 116-141.
- HARDY, S; DHANISSARO, P; and THANGSURBKUL, W. (2011) 'Peace Revolution's Online Social Platform: From Inner Revolution to Global Evolution of Ethical Media Production' *Journal of Media Literacy Education* 3:2, 84-89.
- HARDY, S and LLOYD, C. (2010) 'Artful ADR Training' *AC Resolution* Spring/Fall: 7-10.
- HARDY, S. (2009) 'Teaching Mediation as Reflective Practice'. (2009) *Negotiation Journal* 385- 400.
- HARDY, S. (2008) 'Mediation and Genre'. *Negotiation Journal* 24(3): 247-268.
- HARDY, S. and SPENCER, D. (2008) 8(1) 'Deal or No Deal: Teaching On-Line Negotiation to Law Students'. (2008) 8(1) *QUT Law and Justice Journal* 93-117.
- HARDY, S. (2007) 'The Text of Muteness in Personal Injury Litigation'. *Law, Text Culture*, 11:317-334.
- HARDY, S. (2006) 'Mediating Personal Injury: Melodrama and Tragedy'. *ADR Bulletin* 9(1), September 2006, 1-4.
- HARDY, S. (2006) 'The Text of Muteness in Personal Injury Litigation'. *Passages: Law and Literature Association of Australia Conference Papers*.
- HARDY, S. (2004) 'Legal Melodramas of Injury and Gender'. *Journal of Interdisciplinary Gender Studies*, 9(2): 23-40.
- HARDY, S. (2004) 'Role Playing in Consumer Protection Law: The Market Day Project'. *Legal Education Review* 14: 203.

- HARDY, S and PRENZLER, T. (2002) 'Legal Control of Private Investigators and Associated Private Agents: Profile and Issues'. *Australian Journal of Law and Society*, 16(1), 1-20. (80%)
- HARDY, S and GRIGGS, L. (2001) 'ACCC v Boral: The High Court awaits another s.46 case'. *Australian Trade Practices Law Journal* 9: 201-212. (50%)
- HARDY, S. and MIDDLETON, S. (2001) 'Legal Recognition of Significant Personal Relationships in Tasmania'. *University of Tasmania Law Review* 20 (2): 159-180. (60%)
- HARDY, S. (2000-2001) 'Narrative Theory, Psychology and Law'. *Australian Journal of Law and Society* 15: 194-208.
- HARDY, S. (1999) 'From Mother to Child'. *Australian Journal of Law and Medicine* 6: 389-408.
- HARDY, S. (1998) 'Online Mediation'. *Alternative Dispute Resolution Journal* 9: 216-225.
- HARDY, S. (1997) 'Third Party Beneficiaries to Insurance Contracts'. *Insurance Law Journal* 8: 145-160.
- HARDY, S. (1997) 'Misuse of Market Power – Purpose or Effect?' *Australian Trade Practices Law Journal* 5: 114-120.

Book Reviews:

- HARDY, S. and SHIRCORE, M. (2013) 'A Second Chance for Justice: The Prosecutions of Gabe Watson for the Death of Tina Thomas' *James Cook University Law Review* 20:126-129.

Columns in Legal Journals:

- "Down Under All Over" – Tasmanian Columnist
 - (2003) 28(4) *Alternative Law Journal* 202-203
 - (2003) 28(5) *Alternative Law Journal* 256-257
 - (2003) 28(6) *Alternative Law Journal* 300-301
 - (2004) 29(1) *Alternative Law Journal* 49
 - (2004) 29(3) *Alternative Law Journal* 153-154
 - (2004) 29(6) *Alternative Law Journal* 307

Editorial work:

- Member of the Editorial Board, Narrative and Conflict: Explorations in Theory and Practice 2013 - present
- Member of the Editorial Committee, JCU Law Review 2011-2013.
- Editor-in-Chief, Legal Education Review 2008 - 2009.
- Member of the Editorial Committee of the Legal Education Review 2005 - 2009
- Member of the Editorial Board, Journal of the Australasian Law Teachers' Association 2008 - 2009
- Member of the Editorial Board, Conflict Resolution eJournal 2007 - 2009
- Special issue editor, 'Frontiers of ADR', Australian Dispute Resolution Bulletin, November 2007.
- Referee HERDSA Conference papers 2008.
- Referee Melbourne University Law Review
- Referee Australian Postgraduate Law Students' Conference
- Referee QUT Law and Justice Journal.
- Referee University of New South Wales Law Journal.

Conference Papers, Presentations and Media:

International:

- "The Melodrama of Conflict: From Passive Victim to Active Hero". Invited presentation for the US Federal Government Agencies as part of the program of the inter-agency dispute resolution working group, Washington DC, 19 September 2014. <https://www.youtube.com/watch?v=mlaTnGyCttw>
- "Conflict Coaching: Panacea or Placebo". Invited presentation to the Steering Committee of the US Federal Government Inter-Agency ADR Working Group, Washington DC, 17 September 2014.

- “Coaching for Effective Conflict Management”, Workshop presented at the On The Organisation Conference, Oxford University, 4 August 2014.
- “Effectively Managing Conflict in the Higher Degree Research Student / Supervisor Relationship”, Roundtable presented at the HERDSA conference, Hong Kong, 10 July 2014.
- “REAL Conflict Coaching”. ADR Hub Webinar, Creighton University, 27 June 2014 (with Nadja Alexander). <http://www.adrhub.com/forum/topics/webinar-june-2014>
- “Student peacebuilding: Conflict as a tool for learning”, Hawaii International Education Conference, January 2014 (with Romy Lawson).
- “The Melodrama of Conflict”. Asia Pacific Mediation Summit, Manila, December 2013.
- “Postgraduate peacebuilding: Conflict as a tool for learning”, Asia Pacific Mediation Forum, Manila, December 2013 (forthcoming, with Judith Herrmann, Claire Holland and Romy Lawson).
- “The Melodrama of Conflict”. Invited presentation at the International Coaching Federation (USA) teleconference, 27 November 2013.
- “REAL Conflict Coaching™: Supporting your client to develop their inner hero!” LEADR Conference (Wellington, NZ), 6 September 2013 (with Nadja Alexander).
- “The Melodrama of Conflict”. Invited presentation at the Association for Conflict Resolution (USA) Workplace Section teleconference, 13 March 2013.
- “Facilitating Deep Reflection on Mediation Practice”. Paper presented at the Association for Conflict Resolution Conference, New Orleans, USA. September 2012.
- “Artful Approaches to Managing Conflict”. Paper presented at the Association for Conflict Resolution Conference, Atlanta, Georgia, USA, 2009 (with Cathryn Lloyd).
- “Mediation and Genre”. Paper presented at the LEADR Conference, Wellington, NZ, 2007.
- “Legal Melodramas of Injury”. Paper presented at the *Law, Culture and Humanities Conference*, Hartford, Connecticut, USA, 2004.
- “Coffee Anyone? The Commercial Law Market Day Project”, Paper presented at the *Australasian Law Teachers’ Association Conference*, Brisbane, 2003.
- “Personal Injury Narratives: Playing the Role of Invalid”, Paper presented at the *Australasian Law Teachers’ Association Conference*, Vanuatu, 2001.
- “Narrative, Psychology and Law”. Poster Presentation at the *Joint Conference of the American and European Psychology/Law Associations* in Dublin, Ireland, 1999.

National:

- “Managing Conflict in the HDR Student / Supervisor Relationship”. Quality in Postgraduate Research Conference, Adelaide, April 2014.
- “Managing Conflict in the HDR Student / Supervisor Relationship”. Invited staff seminar at University of Tasmania, 26 November 2013.
- “Supporting your client to develop their inner hero! REAL Conflict Coaching™” LEADR Conference (Perth), 17 September 2013 (with Nadja Alexander).
- “Managing Conflict in the HDR Student / Supervisor Relationship”. Swinbourne Excellence in Supervision Conference, 13 September 2013 (with Judith Herrmann).
- “Managing Conflict in the HDR Student / Supervisor Relationship”. JCU Learning and Teaching Week, 4 June 2013.
- “Ethical dilemmas for the new lawyer”, FNQLA invited speaker, Cairns, 27 March 2013.
- “Ethical dilemmas for the new lawyer”, ADR Research Forum, Sydney, 3 December 2012.
- “The Student Conflict Support Service – WIL in action”. JCU Teaching and Learning Week, 28 May 2012.
- “Working with Same-Sex Couples: Being Gay Friendly is Not Enough”. Workshop presented at the LEADR Conference, Brisbane, Australia, 8 September 2011.
- “Embodying Conflict Resolution”. LEADR Conference, Brisbane, Australia, 7 September 2011 (with Nadja Alexander and Cathryn Lloyd).
- “Artful Approaches to Managing Conflict”. Paper presented at the LEADR Conference, Melbourne, Australia, 9 September 2009 (with Cathryn Lloyd).
- “Making the Most of the Lawyer’s Role in Mediation”, Paper presented at the *Legalwise Making the Most of Mediation* conference, Melbourne, March 2009.
- “Skills for Difficult Conversations”, Paper presented at the *Professional Development Conference*, Hobart, February 2009.
- “ADR in Personal Injuries”, Paper presented at the *Lexis Nexis Personal Injury Law*

- Conference, Brisbane, 2008.
- “Lawyers’ and Mediators’ Roles in Mediation”, Paper presented at the *Queensland Law Society ADR Conference*, Brisbane, 2008.
- “National Accreditation Update”, Paper presented at the *Queensland Law Society ADR Conference*, Brisbane, 2008.
- “Teaching Mediation as Reflective Practice”, Workshop presented at the *National Mediation Conference*, Perth, 2008.
- “Mediation and Genre: Working with Conflict Narratives”, Paper presented at the ADR Forum, Brisbane, 2008.
- “Mediation and Genre: Working with Conflict Narratives”, Paper presented at the Conflict Studies Group, Melbourne, 2008.
- “Teaching Mediation as Reflective Practice”, Paper presented at the *Australasian Law Teachers’ Association Conference*, Perth, 2007.
- “Online Negotiation as a Teaching Tool”, Paper presented at the *Australasian Law Teachers’ Association Conference*, Perth, 2007.
- “Academic Career Progression”, Invited Contribution to Panel Discussion presented at the *Australasian Law Teachers’ Association Conference*, Perth, 2007.
- “The Text of Muteness in Personal Injury Litigation”, Paper presented at the *Australian Law and Literature Association Conference*, Melbourne, 2006.
- “Teaching Written Skills to Law Students in Australia”, Paper presented at the *Australasian Law Teachers’ Association Conference*, Melbourne, 2006.
- “Improving Law Students’ Written Skills”, Paper presented at the *Teaching Matters Conference*, University of Tasmania, 2005.
- “The Consumers DVD: Engaging Students In Consumer Protection Law”, Paper presented at the *Teaching Matters Conference*, University of Tasmania, 2005.
- “Contextual Learning in Consumer Protection Law”, Paper presented at the *Teaching Matters Conference*, University of Tasmania, 2004.
- “Introduction to Law WebCT Site: What worked and what didn’t”, Paper presented at the *Teaching Matters Conference*, University of Tasmania, 2002.
- “Injury as Melodrama”, Paper presented at *Australian Law and Literature Conference*, “Mediating Law”, Melbourne, November 2002.
- “The Changing Concept of Relationships in the Law”, Paper presented as part of the *Removing the Boundaries Seminar Series*, University of Tasmania, 2001.
- “Legal Control of Private Investigators and Associated Private Agents: Profile and Issues”, Paper presented at the *Australian Criminology Conference*, Melbourne, 2001.

Media:

- “Birth Certificates Should Reflect Modern Families”, *Townsville Bulletin*, 2nd October 2012.
- Monthly Conflict Column in the *Townsville Eye*, 2012 and 2013.
- Interviewed on *Radio National’s The Law Report* about the regulation of private investigators in Australia, 2001
- Interviewed on *ABC Tasmania* about my PhD research, 9 June 2004.
- Feature article about my PhD research in the *Tasmanian Mercury Newspaper*, 1 July 2004.

CCH Textbook Companions:

- 2004, 2005, 2006, 2007, 2008, 2009 Australian Business Law 23rd edition -- Multiple Choice Q&As
- 2004, 2005, 2006, 2007, 2008, 2009 Australian Business Law 23rd edition -- Powerpoint Lecture Outlines
- Introducing the Law 6th edition -- Suggested Answers to Essay Topics

Submissions to Parliamentary Inquiries:

- **Human Rights and Equal Opportunity Commission National Inquiry into Discrimination against People in Same-Sex Relationships:** Prepared detailed submission (15 pages) with Sarah Middleton and Lisa Butler, 2006. (80%)
- **Tasmanian Joint Parliamentary Committee for Community Development Inquiry into the Legal Recognition of Significant Personal Relationships:** Gave evidence and prepared detailed submission (84 pages + appendices) with Sarah Middleton and Lisa Butler, 2001. (60%)